

# 3 Real Truths for AI in Insurance Contact Centers



1  
Eliminating  
Hold Time Improves  
Customer Loyalty



2  
Representatives Can be  
Assisted by AI in Insurance  
Contact Centers during  
periods of high volume calls



3  
AI in Insurance Contact  
Centers Alone Deteriorates  
Customer Satisfaction

Learn more: <http://www.cxglobalmedia.com/3-real-truths-for-ai-in-insurance-contact-centers>