

# Four things to benefit from your contact center's emotional Connection



1  
It Fulfills  
Intrinsic Needs



2  
It Makes  
Emotional Intelligence  
More Actionable



3  
It Creates  
Psychological Safety



4  
It Drives  
Discretionary Effort

Learn more: <http://www.cxglobalmedia.com/Four-things-to-benefit-from-your-contact-center's-emotional-Connection>